



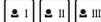
emporia TALKglam

Thank you for purchasing an emporia product!
Please read this user guide before attempting to use your phone.

Eveline Pupeter, emporia Telecom
www.emporia.eu

> YOUR MOBILE PHONE AT A GLANCE



- 1 Loudspeaker
- 2 Display (screen)
- 3  **Green key**
 - Start or accept a call
 - In the menu: Confirm selection
 - On standby: Access **Chats**
- 4  **Arrow keys**
 - Use these to flick through your **Contacts** and the **Menu**.
 - When the phone is on standby, press  to call up the **Menu**.
 - When the phone is on standby, press  to access **Contacts**.
- 5  **Red key**
 - When in a call: End
 - When in the menu: One step back
 - When entering digits or letters: Delete
 - Press and hold: On/Off
- 6  **Speed-dial keys**
- 7  **key (voicemail)**
- 8 **Handset volume control buttons**  and 
- 9 Port for a charging cable or USB headset
- 10  **Emergency button** (optional)
- 11 Battery cover
- 12 Opening for removing the battery cover
- 13 Camera and external display

› **Symbols on the screen**

 Network signal strength

 Roaming (abroad)
Mobile data enabled

 Battery indicator

 Missed call

 Call forwarding

 New text message (SMS)

 Profile: Silent/Sleep mode

 Profile: Maximum

 Profile: Meeting/
Theatre mode

 USB headset plugged in

 Alarm on

 Bluetooth activated

 Bluetooth connected

› **Symbols on the external display**

Battery LED

- Slow flashing: Battery is charging
- On constantly: Battery is fully charged
- Rapid flashing: Battery is out of charge

Call LED

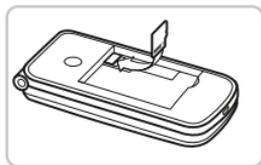
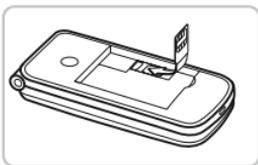
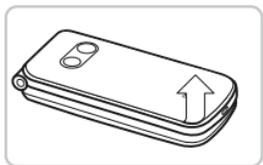
- Flashes when there is a missed call
- Stops flashing as soon as your **Call info** has been viewed

Message LED

- Flashes when a new message is received
- Stops flashing as soon as the received message has been read

1. SETTING UP YOUR PHONE

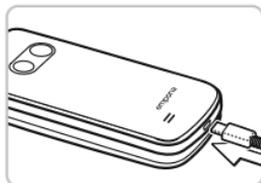
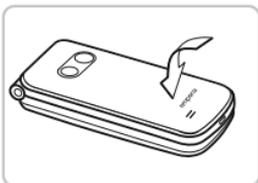
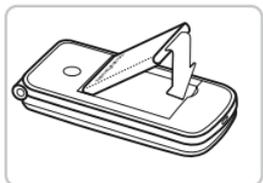
1.1 Inserting a SIM card and a Micro SD card (optional)



1. Remove the battery cover (opening in the bottom left-hand corner).
2. Slide the SIM card into the SIM card holder with the gold contacts facing down. Note the marking next to the bracket.
3. Open the memory card holder (slide and lift up the flap). Insert the Micro SD card into the memory card holder with the gold contacts facing down and lock the flap back into place.

i *Taking photos and setting wallpaper are only possible when an SD card is inserted.*

1.2 Inserting the battery



1. Insert the battery, making sure that the battery contacts touch the phone's gold contacts.
2. Place the battery cover over the battery and click it into place.

1.3 Charging the battery

- i** *Before you use the phone for the first time, charge the battery for at least 4 hours. If you don't charge the phone for this period of time, the battery life could be reduced.*
- i** *Never connect the phone to the charger or a PC if a battery has not been inserted. Do not attempt to operate the phone without a battery inserted. Doing this can damage the phone.*

› **Charging with the charging cable**

- Use a standard mains plug that you have at home.
- Connect the USB cable to the mains plug.
- Insert the USB-C connector into the phone's USB-C port.
- Then plug the cable's mains plug into a wall socket.

- i** *To avoid contact faults with the USB connector, only use the charging cable supplied with the phone for charging.*

› **Using a computer**

Plug the phone into a USB port on your computer. If necessary, disconnect the USB cable from the mains plug to do this.

- i** *Charging your phone via a computer will take longer than charging it via the mains.*

1.4 Turning on the phone

- Press and hold the  key for at least 2 seconds until the emporia logo appears. It will take a few seconds for the home screen to be displayed.

1.5 Entering a PIN code

Enter the four-digit PIN code for your SIM card when asked to do so and confirm the entry.

 *You have a maximum of three attempts to enter the correct number. If you enter the wrong number three times in a row, you will only be able to unblock the SIM card with the PUK code. You will find your original PIN code and PUK code in the documents supplied with your SIM card by your network operator.*

1.6 Setting the language, time and date

1. Use  to select a **Language** and then confirm your selection by pressing **OK** .
2. Set the **Time** and **Date** and then save these settings.

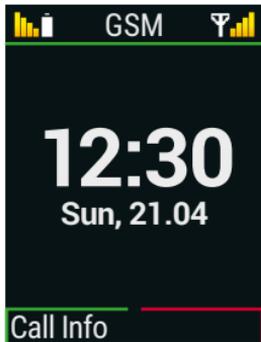
1.7 Saving battery power

After a few seconds of inactivity, the screen will turn off to save battery power. In the event of an incoming call or you pressing any key, the screen will light up again.

2. USING THE PHONE

2.1 Home screen

If your phone is on but not using a function, it will display the home screen. You can return to the home screen any time by pressing the red key  several times.



2.2 Menu

The  key will display the menu. The menu is a list that enables you to manage the phone's various functions and adapt the phone to your needs.

- Use the arrow keys to scroll through the menu.
- **The items available in the menu are Messages, Photo album, Tools, Contacts, Call info and Settings.**
- Use the green key  and red key  beneath the screen to confirm your selection or to return to the home screen.

2.3 Dual-function keys

Pressing and holding the **1_{oo}** key: Allows you to listen to your voicemail

Pressing and holding the **☞_{sil}** key: Turns on Silent/Sleep mode

Pressing the ***₊** key twice: + for a country code, such as +49 for Germany

2.4 Writing text

You enter text using the keypad.

Press a number key multiple times

(e.g. **4 4 2 5 5 5 5 5 5 6 6 6** for **Hallo**).

- Special characters and symbols have been assigned to the various keys, but can differ in some languages:

| | | | |
|-------------------------|------------------------------|------------------------|----------------------------------|
| 1_{oo} | .,-?!'@:;()* | 2_{abc} | a b c 2 ä à å â ã æ ç á ć |
| 3_{def} | d e f 3 đ é ē € è ê ë | 4_{ghi} | g h i 4 î ï ð ñ ğ ĺ |
| 5_{jkl} | j k l 5 £ | 6_{mno} | m n o 6 ö ñ ô œ ó ò |
| 7_{pqrs} | p q r s 7 ß \$ § | 8_{tuv} | t u v 8 ü ù ú |
| 9_{wxyz} | w x y z 9 ŵ ý ŷ | 0_{...} | Space 0 |
| *₊ | .,?!'"()@\/:~# | | |

- Use the **☞_{sil}** key to switch between the input methods:
abc: All letters in lower case; **ABC**: All letters in upper case;
Abc: The first letter is in upper case and all the letters that follow are in lower case; **123**: Digits

3. CALLS

3.1 Accepting, declining or ending a call

- **To answer:** Open the phone and press the green key  for **Accept**.
- **To decline or end a call:** Press the red button  or close the phone.
- To mute the ringtone temporarily, press the  volume control button.

3.2 Calling someone

› Dialling a number

1. Enter the phone number you want to dial (incl. the area code) using the keypad.
2. Start the call by pressing the green key .

› Using the redial function

1. When on the home screen, press the green key .
Your **Chats** will be displayed.
2. Use the arrow keys  and  to select a number.
3. Start the call by pressing the green key .

 *To go hands-free during a call, open **Options** and turn on the speaker.*

4. MESSAGES (SMS)

- **Menu items:** Write message, Received, Unsent, Sent, Delete messages, Text templates, Send contact via SMS, SMS's in Contacts, SMS settings

4.1 Writing and sending a message

1. Open **Menu**  ⇒ **Messages**.
2. Select **Write message**.
3. Enter the text using the keypad.
4. To specify a recipient for the SMS, open **Options** and select **Send**.
5. You can now select a **Contact** from the phone book or type in a **Phone number** using the keypad.

4.2 Reading a message

1. When you receive a new message, a symbol  will appear on the home screen.
2. Press the green key  for **View** and to read the message immediately.
3. You can find the text message again later on in **Menu**  ⇒ **Messages** ⇒ **Received**.
4. To read a message, tap on it.

5. PHOTO ALBUM AND CAMERA

5.1 Taking photos and recording videos

1. Open **Menu** ⇒ **Tools** ⇒ **Camera**.
2. To **Zoom** in or out on the camera frame, use the volume buttons  and  on the side of the phone.
3. The arrow key  will open **Options** for the camera:
Self-timer, Effect, Size, Quality
4. Pressing the camera button or the arrow key  will **Take a photo**.
5. The photo you've taken will immediately be stored in the photo album.
6. Press the green key  to go straight from the camera to the photo album.

 *Taking photos and setting wallpaper are only possible when an SD card is inserted.*

5.2 Viewing photos

All the photos you take will be sorted and displayed chronologically.

1. Open **Menu** ⇒ **Photo album**.
2. Use the arrow keys to scroll through the photos on the overview screen.
3. Pressing the green key  will open **Options** for the selected photo:
 - **View:** A complete, full-screen version of the selected photo

will be displayed. You can use the arrow keys to move to other photos.

- **Send:** This option allows you to send the selected photo to a recipient as an MMS message. (Please note that this will incur additional costs.)
- **Wallpaper:** You can use the selected photo as your wallpaper on the home screen.
- **Rename:** You can give the selected photo or video a new file name.
- **Delete:** This option will delete the selected photo or video.
- **Delete all:** This option will delete the entire photo album.

5.3 Backing up photos on your PC

1. Plug the USB connector end of the USB cable supplied with the phone into your PC and the other end into your phone.
2. The PC will now detect your phone and display the phone's internal memory.
3. You can then select files from the album **PHOTOS** and copy them to your PC.

6. TOOLS

- **Menu items: Alarm clock, Calendar, Calculator, Camera, Bluetooth and SIM Services**

6.1 Alarm clock

1. Open **Set time**.
2. Enter your desired **Alarm time** and then **Save** it.
3. The alarm clock is activated and will now go off at the time you have set every day.
4. When the alarm is ringing, you can press the red key  to turn it off or the green key  to activate the snooze function.
5. Select **Off** to deactivate the alarm permanently.

 *If the phone is turned off, the alarm is turned off as well.
The alarm will therefore not sound when the phone is off.*

6.2 Calendar

Use the arrow keys   to move up and down,
and  and  to move to the left and to the right.

 *It is not possible to save appointments in this calendar.*

6.3 Calculator

- Enter the numerical values using the number keys.
- To write the decimal point in decimal numbers, use .
- Press  to select the calculating function.
- Pressing  will display the result.

6.4 Bluetooth

1. Turn the Bluetooth function **On**.
2. Tap on **Connect** and on **Search for new devices**.
A list of available devices will be displayed.
3. Select the device you want to pair the phone with from the list.
4. Follow the instructions to pair the devices.

 *Devices that have been connected before will be recognised and connected automatically.*

7. CONTACTS

- › **Menu items:** Search for name, Add contact, Edit contact, Delete, Send contact via SMS, Copy contacts, My number, Speed-dial keys, Emergency contacts, Contact settings, SMS's in Contacts

7.1 Searching for a contact in the phone book

1. When on the home screen, press the phone book key  or open **Menu**  ⇒ **Contacts** ⇒ **Search for name**.
2. Use the arrow keys  and  to scroll through the entries or use the keypad to type the first letter of the contact you are looking for.
3. Start the call by pressing the green key .

7.2 Adding a contact

1. Open **Menu**  ⇒ **Contacts** ⇒ **Add contact**.
2. Enter the phone number and the person's name and then **Save** them.

 *Always save names and numbers with the international dialling code, e.g. +41 for Switzerland, +43 for Austria and +49 for Germany.*

7.3 Editing contact

Edit the previously saved entries and save your changes.

7.4 Deleting a contact

- **Single:** Select a contact you want to delete.
- **Delete all:** Specify whether you want to delete all the contacts from the SIM card or from the phone.

7.5 Sending contact via SMS

1. Select the contact you want to send.
2. Enter the recipient's **Number** or **Search** for their name in your contacts.
3. You'll then send an SMS that the contact receives as text in the format **#Name#Number#**.

7.6 Copying contacts

You can save one or all the contacts on your SIM card in the phone's memory or vice versa.

7.7 My number

Save your own phone number so that you never forget it again.

7.8 Speed-dial keys , and

› Saving a speed-dial key

You can assign quick dial keys to numbers you call often.

1. Press one of the speed-dial keys ,  and .
2. Enter a **Name** and **Number** or **Search** for a contact in the phone book.

› Changing or deleting a speed-dial key

1. Open **Menü**  ⇒ **Contacts** ⇒ **Speed-dial keys**.
2. Select a speed-dial key from the list.
3. Change or delete its link to a particular contact.

7.9 Contact settings

- **Save entries on SIM or Phone**
- **Memory in use: SIM, Phone or both**
- **Automatically save in Contacts: On or Off**
- **Memory status:** Up to 250 contacts can be saved on the SIM card and up to 300 contacts can be saved on the phone.

7.10 SMS's in Contacts

If you receive a message that contains text in the format **#Name#Number#**, the text will be saved in your contacts automatically. Specify whether this function should be switched on or off and whether only entries from saved numbers are permitted in contacts.

8. CALL INFO

- › **Menu items: Missed calls, Dialed calls, Received calls, Call duration and Delete**

Each list is sorted chronologically and shows the date and time of each call beneath the contact's name or number.

Options: Call, Save in Contacts, Edit number before call, Write message, and Delete

When on the home screen, you can access your **Chats** containing all your calls by pressing the green key .

The symbols indicate the following:

- **Missed calls** 
- **Dialed calls** 
- **Received calls** 
- **Call duration**
 -  Duration of the last call
 -  Total duration of all outgoing calls
 -  Total duration of all received calls
 -  Total duration of all calls

9. SETTINGS

- › **Menu items: Silent/Sleep mode, Sound and alerts, Handset volume, Hands-free volume, Display and light, Time and date, Language, Call waiting, Call forwarding, Suppress number, Network selection, Voicemail number, Emergency numbers, Emergency button, Security settings, Contact settings, 0000 to enter settings, Master reset**

9.1 Silent/Sleep mode

In this mode, incoming calls will only be indicated by a visual alert. The phone's ringtone and vibration are turned off.

9.2 Sound and alerts

You can personalise the settings for tones, alerts and vibration or select a set of predefined settings (profile).

- › **Menu items: Ringtone, Alarm melody, Ringer volume, Silent/Sleep mode, Meeting/Theatre mode, Maximum/Bus mode, Increasing ring, Vibra for calls, Vibra for alarm clock, Key tones, Message tone, Vibra for messages, Handset volume, Hands-free volume, Confirmation tone and Emergency tone**

9.3 Voicemail number

Enter the number for your voicemail. You will find this number in the documents supplied by your network provider.

9.4 Security settings

-
- **PIN:** PIN request on/off and Change PIN
 - **Phone code:** On/Off and Change (factory preset code 1234)

9.5 0000 to enter settings

Activate this safety mode to prevent changes being made to settings unintentionally.

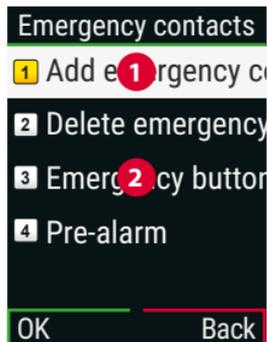
9.6 Master reset

You can restore all the factory settings on your phone (factory preset phone code: 1234).

10. EMPORIA EMERGENCY CALL FUNCTION

Your phone has an emergency call function that you can tailor to your specific needs. The **Emergency button**  on the back of the device enables you to call people you trust for help quickly in an emergency.

- The **Emergency button**  is **switched off by default.**
- Open **Settings** in the menu
⇒ **Emergency contacts**
⇒ **Add emergency contact.**
- Save your **personal emergency contacts.** **1**
- **Do not enable the emergency button until you have specified your emergency contacts.** **2**



› How do I make an emergency call?

Press and hold the **Emergency button**  on the back of the phone for 3 seconds.

› How do I stop an accidental emergency call?

1. If you've started an emergency call by mistake, press the **red key** for 3 seconds to **hang up.**
This will interrupt the **emergency call cycle.**
2. Next, turn the phone off and on again to restore your **emergency call status** settings.

› **How do I save an emergency contact?**

1. Open ›Emergency call settings‹.
2. Select an empty position.
3. The list of your contacts will open.
Tap on a contact you want to be notified in an emergency.
4. Specify whether the contact is a **private individual** or a **help organisation** and also whether they should be sent an emergency call message in addition to receiving the call itself.

› **What does the recipient of an emergency call have to do?**

The emergency contact must press the 0 key three times within 60 seconds or the next emergency contact will be called. This prevents the emergency call from going through to a contact's voicemail or answerphone.

› **What do I have to take into consideration if I want to use a help organisation?**

- If you want to add a help organisation or an official institution such as a rescue service, the police or the fire brigade as an emergency contact, it is imperative that you check this is okay with the respective institution beforehand.
- If you do not have any emergency contacts saved, have no credit on your prepaid phone card or have no reception, the European emergency number 112 will be dialled when the enabled button is pressed. This will put your call through to the nearest police station.

i *Important! Emporia does not assume liability for any costs incurred through you calling such an institution by mistake.*

› **How do I delete a saved emergency contact?**

5. Open **Settings** in the menu ⇒ **Emergency contacts**
⇒ **Delete emergency contact.**
6. Select an entry, such as **Emergency Contact 1**,
using **the arrow keys.**
7. Select **OK** by pressing the **green key.**

- › For more information on emergency calls, you can scan this QR code or visit: <https://www.emporiamobile.com/en/service/service/frequently-asked-questions>



➤ **GUARANTEE AND SERVICE**

| | |
|----------------------|--|
| Manufacturer: | emporia telecom GmbH + CoKG Industriezeile 36, 4020 Linz, Austria |
| Importer: | Emporia UK and Ireland Limited · Cardinal Point, Park Road, Rickmansworth, Hertfordshire, WD3 1RE, United Kingdom |
| Contact: | www.emporiatelecom.co.uk or www.emporiatelecom.ie |
| Brand name: | emporia |
| Model: | emporiaTALKglam (F88) |

➤ **Scope of delivery**

- **Mobile phone:** emporiaTALKglam (F88)
- **Battery:** AK-F88
- **USB cable**

➤ **Support**

- **Emporia Service Centre**
service@emporiatelecom.co.uk
Monday-Friday, 12⁰⁰-4⁰⁰ pm
- **United Kingdom · EN**
www.emporiatelecom.co.uk/
support/contact
+44 1923 94 77 78
- **Ireland · EN**
www.emporiatelecom.ie/
support/contact
+353 0818 000 102

➤ **Guarantee**

This guarantee is only valid if original batteries supplied by emporia have been used.

- **Mobile phone:** 12 months
- **Battery:** 6 months

➤ **Technical details**

- **Dimensions:** 96.5 × 50 × 20.5 mm
- **Weight:** 92 g
- **Battery:** Li-ion 3.7 V, 1000 mAh, 3.7 Wh (replaceable)
- **AC adapter output:**
Minimum: 2.5 W;
Maximum: DC 5.0 V, 10.0 W
- **Standby time:** 200 h*
- **Talk time:** 320 min*
(*The battery life can be reduced depending on network coverage and active applications.)
- **Internal antenna:**
SAR body: 1.05 W/kg
SAR head: 0.63 W/kg
SAR-limbs: 2.81 W/kg
- **Operating temperature range:**
-10°– +40° C
- **Hearing Aid Compatible M4/T4**
- **Bluetooth 3.0**
- **Display:** 2.4"; 240 × 320 px
- **Camera:** 0.3 MP
- **Memory (ROM):** 32 MB
- **SD card:** < 8 GB

› Frequencies

- **BT:** 2402 MHz - 2480 MHz
Transmitter power: < 0.0035 W
- **E-GSM 900/GPRS 900/EGPRS 900:**
TX: 880 - 915 MHz; RX: 925 - 960 MHz
Transmitter power: < 1.8793 W
- **E-GSM 1800/GPRS 1800/EGPRS 1800:**
TX: 1710 - 1785 MHz; RX: 1805 - 1880 MHz
Transmitter power: < 0.9354 W

› Safety information

- Turn off your phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20 cm between a pacemaker and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)
-  To prevent hearing impairments, do not use the phone on a high speaker volume for extended periods of time. Do not hold the phone to your ear when hands-free mode is activated or the emergency button has been pressed.
- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.

-
- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.
 - This device has been tested for typical applications where the device is carried on the body. To meet the RF exposure requirements, the minimum distance between the body, in particular the user's head, and the handset including the antenna must be 0 cm. Belt clips, holsters and similar accessories from third parties used with this device must not contain metallic components. Accessories carried on the body that do not meet these requirements may not meet the RF exposure requirements and should be avoided. Only use the device's built-in antenna or an approved antenna.
 - This device complies with the essential requirements and other relevant provisions of **UK Radio Equipment Regulations (S.I. 2017 No. 1206)**. All the important radio test cases have been written.
 - Caution: Risk of explosion if the battery is replaced by the wrong type. Dispose of the used batteries according to the instructions.
 - The device complies with RF specifications when the device is 5mm from the body.

› Intended use

- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- It is only designed for European network standards (AT, BE, CZ, DE, DK, ES, FI, FR, GB, HR, HU, IE, IT, NL, NO, PL, PT, SE, SI, SK, SZ and TR).
- Do not leave it where it will be directly exposed to the sun.
- Using it for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts, 50/60Hz (10/16A), of alternating voltage.

> Disposal

• Disposing of the packaging

The packaging and packaging aids are recyclable and should be recycled.



• Disposing of the battery

Batteries should never be disposed of as domestic refuse! As a consumer you are legally required to return used batteries. They can be handed in at one of your community's local collection points or at specialist stores.



• Disposing of the device

If this product ever wears out, please don't dispose of it as domestic refuse. To ensure you don't cause damage to the environment, take it to a collection or recycling centre where used devices are processed for recycling in an environmentally friendly manner.



> Declaration of conformity (DOC)

emporia telecom GmbH + CoKG

(Industriezeile 36, 4020 Linz, Austria), hereby declares that the

emporiaTALKglam (F88)

telecommunication or radio device complies with **Directive 2014/53/EU** and **UK Radio Equipment Regulations (S.I. 2017 No. 1206)**.

The full text of the declarations of conformity can be viewed on this web page:

<https://www.emporia.eu/doc>

The CE, UK, and CA conformity marks are displayed in a large, semi-transparent font. Below them is a handwritten signature in black ink that reads "Eveline Pupeter".

Eveline Pupeter
CEO, emporia Telecom
01/09/2023, Linz/Austria



<https://www.emporia.eu/doc>

- DE Druckfehler, Irrtümer und technische Änderungen vorbehalten.
- EN Misprints, errors and technical changes excepted.
- IT Con riserva di errori di stampa, inesattezze e modifiche tecniche.
- FR Toutes erreurs d'impression, erreurs et modifications techniques réservées.
- NL Drukfouten, vergissingen en technische wijzigingen voorbehouden.

